



Executive Welcome Packet

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FK&M FELDMAN, KRAMER & MONACO, P.C.
ATTORNEYS & COUNSELLORS

For more information, please contact:

Steven Kramer, Esq.
(800) 832-5182 (ext. 265)
www.FKMLAW.com

Feldman, Kramer & Monaco, P.C.
330 Vanderbilt Motor Parkway, Suite 400
Hauppauge, NY 11788



Greetings from Your Union Lawyer Feldman, Kramer & Monaco, P.C.

Congratulations on selecting FELDMAN, KRAMER & MONACO (FK&M) as your Legal Service Plan provider! I would like to officially welcome you as a new partner with our law firm to provide legal plan benefits to your membership.

We value your commitment to your membership and have confidence that your trust in our law firm will only enhance that commitment. Prompt, personal and professional attention to your members' issues is always our top priority. A happy member makes for a stronger union!

At FK&M, our team truly understands the importance of making ourselves readily available to your leadership and your members. After all, help is our product!

Below please find the contact details and resources needed to effectively communicate with essential members of our law firm team:

How a Member should utilize the legal plan: Contact the Legal Services Plan Attorney office at +1 (800) 832-5182 (for NY) or +1 (800) 292-8063 (for outside of NY).

Leadership Questions about the legal plan - Contact Steven Kramer - (cell) at 631-988-0079.

Member issues - In the event any controversy or complaint arises in connection with Legal Plan, Participating Referral Attorney, Covered Member and Dependent, or any combination thereof, contact the Law Firm Administrator, Eileen Baer, at 631-231-1450, extension 203.

Billing or accounting questions - Contact our Finance Manager, Dianne DiRico, at 631-231-1450, extension 272.

IT questions - If you have a technology question, such as how membership data is transferred from the union to our law firm, please contact our Chief Technology Officer, Loraine Monaco, at 631- 231-1450, extension 210.



Scheduling Will Days - Estate planning consultations at the Union Headquarters, the job site or via Zoom, are designed to motivate the union membership to use their legal plan benefits and prompt them to complete their estate planning documents. On what we call "Will Days", eligible members and their spouses have the opportunity to have a one-on-one consultation with an attorney.

Our attorneys will advise your members on how to complete their estate planning questionnaire and overcome the pitfall of: being out of sight, out of mind. The estate planning documents are then mailed to the member for review, and thereafter the member has an opportunity to sign up for a "will signing day" either at the Union Headquarters, our offices or a local law office wherein they will meet with an attorney again to ensure that their documents are correctly executed. **Please contact our attorney, John Calimano, at 631-974-2549 to schedule a "Will Intake Day" or "Will Signing Day," or use this link <https://www.fkmlaw.com/request-virtual-will-day-group>.**

Scheduling a webinar - If you would like to schedule a webinar on topics such as:

- Intro to Your Legal Plan
- Elder law
- Trusts
- Student Loan Forgiveness

Contact Steven Kramer at 631-988-0079 or use this link <https://www.fkmlaw.com/webinar-form>.

Requests for educational articles for your union newsletter or website - Contact Harold Gerry at 631-231-1450, ext. 335.

Leadership requests for social media such as a bullet points synopsis or a one-page description of plan benefits to be posted on a Union website or social media collateral – Contact Christina Aureliano at 631-231-1450 ext. 298.

Thank you again for choosing FK&M as your legal service plan provider. We are truly grateful for the opportunity to help your members. We will make your members feel respected and important, and it is also something they will not easily forget. FK&M will change your members' perceptions of lawyers.

We have been a trusted source and a leader in Legal Service Plans for 45+ years. The initial point of contact for every participant is the toll-free number of our National Legal Office at FKM: +1- 800-832-5182 (for NY) or +1 (800) 292-8063 (for outside of NY).

For additional plan information contact FK&M:

Steven Kramer, Esq.
(800) 832-5182 (ext. 265)
www.YourUnionLawyer.com

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FKM Firm Profile

Feldman, Kramer & Monaco (FKM) is a leading national concierge Legal Plan law firm that offers a multitude of legal and unique personal services and has been representing Union Legal Plans for decades.

FK&M is the gold standard of Legal Plan firms with over 150 knowledgeable, hard-working, and compassionate employees and have been servicing Legal Plans for Unions for over 45 years. FKM legal plans currently service over 500,000 Union Members and their families. FKM is the longest serving employee benefit for NYSUT, one of New York's largest Unions, and continues to offer and serve many other Unions.

One of the most important considerations in choosing a Legal Plan is your level of confidence and trust in the firm that will perform the legal work. Our 45 year track record of working with 180+ unions is a testament to our success. FKM Legal Plans foster higher utilization and generate happier Members thereby creating a stronger Union. Why provide the benefit unless you provide the very best!

Our firm's concierge approach to providing a Legal Plan emphasizes prompt, personal attention to your Members' legal needs. We understand the importance of making ourselves readily available to your Members and pride ourselves on being responsive. After all, help is our product!

Contact Information: *Phone- +1 (800) 832-5182 (in NY)*
Phone- +1 (800) 292-8063 (outside NY)
E-Mail- YourUnionLawyer@FKMLaw.com
Website- www.FKMLaw.com or [YourUnionLawyer.com](mailto:YourUnionLawyer@FKMLaw.com)

No. of In-House Attorneys: Our 60+ firm attorneys specialize in specific areas of law including: Elder Law, Estates (Wills, Trusts), Probate, Personal Injury, Commercial (Business) & IP Law, Matrimonial/Family, Real Estate, Immigration, Criminal, Traffic, Identity Theft, Bankruptcy, Civil Litigation, VA Benefits. In addition, we have dedicated phone, document review, and letter-writing attorneys that will give their full attention to your Members.

Ancillary Staff: FKM full-time ancillary staff personnel include customer service representatives, a transition of care specialist, a licensed nursing home administrator, a full-time licensed nurse, a discharge planner, an admissions director, a CPA, and two geriatric social workers.

No. of Affiliated Attorneys: 6,600+ in the United States and Canada. Our firm utilizes a closed-panel referral process, as hand-selected attorneys and direct oversight is essential for quality control. Referral attorneys rely on us, therefore we can ensure that the Union Member is the priority.